

## Procurement of an international removal

Procurement of an international service demands accuracy and knowledge about the service. Check up as much information as possible about the companies you request offers from. To think about concerning a procurement

- Which experience does the company have?

The more international removals that have been performed by the company, the greater the possibility that it has the right qualifications required for an international removal. Many companies perform local removals, evictions and office removals, but what is really important is that they have experience of international removals.

- Independent certifications

Is the company certified through the branch organisation FIDI? Ernst & Young performs an audit on each FIDI-associated removal company every year. This is the most important standard for specialists within international removals. Is the company also ISO 14001 certified? It will guarantee that the removal is performed with the greatest consideration concerning the environment.

- Does the company have permission to perform an international removal?

When you do the evaluation: Ask the company for the notice of tax assessment, their traffic permission and if they have any errands at "ARN" - The National Board for Consumer Complaints or if they have any complaints at the Head of Enforcement District.

- Which resources does the company have to perform international removals?

Check the companies resources and which competence level they have to perform an international removal. It is a guarantee for the quality of the removal performance.

- What is included in the price?

Check that there are no hidden expenses and that the removal is valid from door to door. Common issues outside the ordinary price are for example: The insurance, which is a premium based on the value of the goods, difficult access for loading and unloading (if you have not reported it in advance), need of external elevator, parking permission, taxes and fees.